

G110 - 11i System Installation, Upgrade and Maintenance

Course Objectives

This practical 2 day hands-on programme provides a complete introduction to the configuration of the full Oracle 11i ERP product range!

Aimed at those who must maintain and support a range of Oracle ERP systems or who need to know what's involved in running bespoke or turnkey Oracle Applications, the course covers the following four key subject areas:

- Installation – the do's and don'ts of setting up and installing server based Oracle ERP software.
- Upgrade – how to transfer application data both securely and accurately whilst maintaining a consistent Applications service.
- Maintenance – what tasks are important to ensure my Oracle Applications run smoothly and efficiently
- Support – where do I go for help?

Who Should Attend	Prerequisites	Duration
Technical Consultants System Implementors System Integrators Support Technicians Maintenance Technicians Upgrade Technicians Documentors	Introduction to Oracle ERP 11i	2 Days

Course Contents

Introduction to Oracle Oracle – an introduction The Oracle 11i ERP Product Range ERP Technology Stack Directories and Software “How it all works” Database Server Oracle9i Application Server & Oracle Apache Web Server Oracle Developer (Forms & Reports) & Thin Client Developer Servers (applicable to previous versions) Oracle Networking Oracle Discoverer Oracle Internet File System Oracle Mail Server Configuration and Structures Environment Variables Set-up and Languages Database Contents and Structures Internet Computing Architecture	Install Options Manual Install Issues Patching during Install Pre-requisites to Installation Upgrade Previous Version issues: <ul style="list-style-type: none"> ▪ 10.7 ▪ 11.0 Database Upgrades Technology Upgrades Data Maintenance and Management Maintenance “What to do next” Standard Tasks Functional Maintenance Technical Maintenance AD Administration AD Utilities Creating a Patch Using AutoPatch Applying Patches Removing Patches Set-up and Configuration Running AutoPatch Database Management Database Backup and Recovery	Database Performance Tuning Application Configuration Management Oracle Network Management Support Oracle Metalink Oracle Licence Support Software Upgrades Platform Requirements System Requirements Training Services E-Learning Services
Installation Installation Overview Rapid Install Configuration and Files		