

G017 – ERP 11i Enterprise Manager

Course Objectives

This 2-day programme provides a complete introduction to the business management issues concerned with the introduction of the full Oracle 11i ERP product range to the enterprise.

Aimed at those who are responsible for the business decisions and cultural issues associated with large-scale ERP implementations, the course covers the following four key subject areas:

- ERP Overview – Oracle 11i suite overview and the benefits of an integrated ERP solutions
- Business Issues – how should business processes be adapted as a result of ERP based process analysis
- Cultural Issues – what is the impact of ERP on the enterprise; what changes can we expect and how should we plan for change
- Structural Issues – What are the technical and structural issues associated with ERP implementation; what are the timescales and change management issues involved

Who Should Attend

Management
 Decisions Makers
 Business Analysts
 System Analysts
 Project Managers
 Super Users
 Technical Consultants

System Implementors
 System Integrators
 Support Technicians
 Maintenance Technicians
 Upgrade Technicians
 Documentors

Prerequisites

None

Duration

2 Days

Course Contents

Introduction to Oracle ERP

Oracle
 The 11i ERP Product Range
 ERP Business Stack
 ERP Technology Stack
 Internet Computing
 Architecture

Business Issues

Business Analysis
 Corporate Culture
 Technology Cultures
 Business Aims, Goals, KPI's,
 CSF's
 Process Management –
 Overview
 Re-engineering Business
 Processes
 Change Management
 Overview
 Role Based Implementation

Cultural Issues

ERP Functional Differences
 Cultural Differences across the
 enterprise
 Finance
 HR

CRM

Supply Chain
 Management Commitments
 and Involvement
 Teams and Technical
 Infrastructure

Structural Issues

“What to do”
 Standard Tasks
 Functional Maintenance
 Technical Maintenance
 Implementation Options
 Consultancy Needs
 Functional and Business
 Capabilities

Implementation Issues

Process Modelling
 Risk Management and Impact
 Analysis
 Managing Cultural change
 through implementation
 CRP/UAT Methods
 Personnel Management

Support

Oracle Metalink
 Oracle Licence Support
 Software Upgrades
 Platform Requirements
 System Requirements
 Training Services
 E-Learning Services