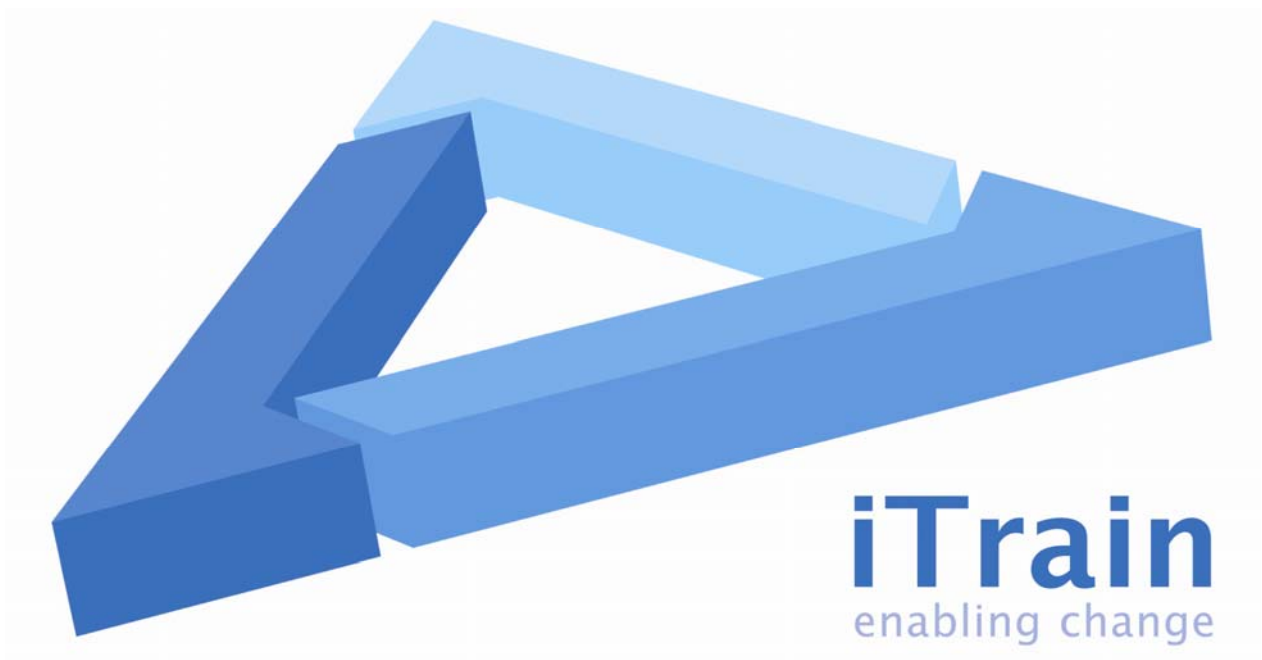


iTrain – SAP Services

Ref: iTrainSAPServices
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About Us

iTrain is a specialist independent consultancy services company delivering SAP Business Suite and Oracle/Java technology and training programmes across the complete ERP range. We cover a full SAP range including r3, r4, MySAP and ECC 6.

We provide functional, technical, integration and education services. These include Finance, HR/Payroll, CRM, Supply Chain and SAP ABAP and Business Objects technology. Our customers in the UK public sector include Central and Local Government, Police and Fire services, Health and Education and a broad range of commercial customers in industry and service sectors.

Business Quality

Founded in 1995, iTrain is based in London, UK with subsidiaries in Ireland, Holland and the USA. iTrain has an excellent track record delivering technical and functional SAP programmes that offer the highest levels of measurable quality (ISO 9001:2000, ISO 14001, ISO 27001) combined with great value for money.

People

The iTrain team consists of full-time consultants with detailed knowledge of SAP. Our team has the process knowledge, functional and technical expertise and specialist education skills and experience needed, to ensure that our customers maximise their investment in their SAP systems.

Business Benefits

iTrain products and services are people and business focused. We know SAP and our aim is to add value. We maximise your business systems through a 360° best practice approach.

Our Services

We provide support for the entire SAP ERP Business Suite implementation cycle, including system business consultancy, integration, pre/post implementation support, system architecture, application configuration; systems interface solutions, education and training.

iTrain Business – a comprehensive range of ERP managed services for SAP:

- Business Process Design and Change
- Business Transition Design and Change
- Functional Analysis and Design
- SAP Transition Management
- Systems Testing and Audit
- Business Intelligence
- Quality Audit and Control

iTrain Integration – expert SAP technology expertise across all versions:

- SAP System Configuration
- SAP Data migration
- SAP Application extensions
- 3rd Party Interface development
- SAP Interfaces
- SAP Technology Stack including ABAP
- Business Objects and BI Support
- UK Local Government Enhancement Pack
 - CRM NPLG Upload
 - UK Payroll Extensions

iTrain Education – comprehensive change management, education and training:

- Bootcamps for SAP and MySAP
- Classroom, Blended and eLearning
- End User, Functional and Technical
- SAP – FI/CO; PP; MM; HR etc.
- Java; Workflow, ABAP, Business Objects, Cognos
- Stratus eLearning LMS Platform

We would be pleased to provide references and case studies for a full range of SAP project. Please contact our project office for further information at jpo@itrainconsulting.co.uk.



iTrain Transformation

iTrain's ERP services are delivered by internal practices structured as follows:

- ▶ **Project Support and Quality** – Business Analysis and Development; Project Control and Programme Management; Quality Audit and Testing;
- ▶ **Applications Services** – ERP Solutions Architecture, ERP Analysis and Design; SAP Finance, CRM, HRMS and Supply Chain Services Configuration and Architecture; r3, r4, MySAP, ECC 6
- ▶ **Technical Services** - Database Administration and Middle Tier Web Technologies; Interfaces and Technical Development; Technical Support
- ▶ **Reporting and Business Intelligence** - Development and eCommerce Application Tools; Reports Analysis and Development; Discoverer, Business Objects, Cognos and Business Intelligence Support
- ▶ **Transition Management** - Change Management; Business Modelling; Training - ERP and Technical

We provide integrated transition management, training, and business design services that compliment the functional and business needs of our customers' ongoing needs to enable change.

iTrain Integration

We provide technical support for the entire SAP ERP implementation cycle, system integration, pre/post implementation support, system architecture, application configuration and systems interface solutions.

iTrain's integrated product range is designed to support the implementation and rollout of our customer's SAP assets through the provision of streamlined product enhancements and tools designed to support the full SAP integration lifecycle. These include our popular range of technical interfaces and data load tools within "iSuite" and our Stratus and KRM eLearning and Knowledge Management toolkits.

iTrain Education

iTrain's Education services are delivered by specialist internal training practices utilising exclusively full-time in-house SAP training experts. We deliver a comprehensive range of project based training and education services for SAP Functional and Technical requirements across all versions and Oracle 10g/Java including our popular range of off-the-shelf "bootcamps" for SAP, our range of technical courses delivered in our comfortable classrooms throughout the UK as well as our range of bespoke project training services.

Bespoke Courseware and Development

iTrain provides fully bespoke training development services for SAP project implementations and rollouts as well as ongoing best practice development and business improvement. iTrain boasts a comprehensive library of titles and courses for SAP allowing us to swiftly tailor courses and courseware to meet our customer's training needs.



Training Delivery Options

Training delivery ranges from the provision of comprehensive end-user training rollout programmes to detailed technical set-up and super-user training – all tailored as required.

iTrain can also provide a complete bespoke eLearning development and delivery service to support the delivery of blended learning solutions. Our unique LMS (Stratus ©) system is completely flexible to allow students remote 24/7 access to training using a simple browser and login over an intranet or internet.



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Corporate Services:

iTrain services include:

- ▶ **SAP and Oracle ERP Systems**
- ▶ **Finance & Accounting**
- ▶ **HR & Payroll**
- ▶ **Supply Chain and CRM**
- ▶ **Systems Consultancy**
- ▶ **Systems Integration and Support**
- ▶ **Change Management**
- ▶ **Business Transformation**
- ▶ **Training and Education**
- ▶ **Quality Audit & Control**
- ▶ **Systems Support**

For further information about the above services please visit:

www.itrainconsulting.co.uk



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